

POLICY STATEMENT

The Quality Policy of Express Linen is to determine, agree & conform to our Client's needs & expectations, whilst fulfilling the requirements of ISO 9001, BS 14065 and statutory law. All of our Linen services and activities are undertaken to current revisions of British Standards and industry codes of practice.

Express Linen recognises that to be competitive & maintain good economic performance in laundry industry, we must employ management systems that continually improve the quality of our products & services that in turn increases the satisfaction of our clients, employees, shareholders, suppliers & society at large.

Key objectives of Express Linen is that the Quality Management System provides: -

- Confidence of our Clients that their requirements for quality and safety are being achieved in the delivered product or service.
- Confidence of our management & staff that the requirements for product quality are being fulfilled & maintained, & that quality improvements take place.
- A framework for establishing and reviewing quality objectives.
- Implementation of a robust risk based biocontamination Quality Plan.

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks they are expected to perform. It is part of our on-going training programme that this policy is communicated and understood at appropriate levels within Express Linen and interested parties.

Quality of workmanship is the responsibility of all employees of the company.

Date: 20/12/16

Signed _____ Position